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Welcome to use the online booking system of Levikaira Apartments!

#### General information

**The fastest and easiest way** to make a reservation is to use the Book here – line at the bottom of the website. From the buttons on top of the site (Apartments for 5-6 persons etc) you can see more detailed information about our apartments in each category and make bookings.

Online-bookings **can be made only 3 days or more before arrival**. Instant reservations should be made directly to our sales office.

**Prices of the apartments and extra services included to the price vary** around the year depending on the season. Prices are usually lower from Sunday to Thursday than during weekends. More information about the extra services can be found from the link located on every apartment's description site.

#### More detailed information about making bookings online

On every apartment description site there is also an **up-to-date booking calendar of the apartment**. By following the instructions on the side of the calendar you can see available dates as well as the price for the selected time period. When the wanted time period is selected you can start making the reservation by pressing the Book -button.

While making the reservation the system offers you **bed linen and towels and/or departure cleaning** only for the time periods when they are not included to the price of the apartment. If you need bed linen / departure cleaning and the system doesn't offer them for you please contact our sales office.

If you have a **code for discount**, you can use it in the shopping cart and the discount will be taken into account. The system doesn't give double discount. You can **book several apartments** to the same reservation by collecting them to the cart.

On the Customer –site the **contact information must be given precisely**, so that you can be easily reached if necessary. You can double check the reservation on the Summary-site. Before confirming the booking also remember to read our Booking terms, which include e.g. information about cancellations.

**Online booking requires always a payment as confirmation**. Depending on the booking date the system will ask for deposit payment (30% of the total sum) or full payment. You can make the payment in the bank online or by credit card.

When the online booking is successfully completed **the information will be sent to the email address you have given**. If you have paid only the deposit payment, you will find the final invoice attached to the same message. If you don't get this kind of message after the reservation, please contact our sales office.

**Our sales office helps you with all the matters regarding the reservations**. If you think the online booking system is not operating as it should, please contact us. Regarding the longer reservations and special reservation please contact our sales office.

**Welcome to Levi!**